| FACTS   | WHAT DOES QUICKEN INC. ("Quicken") DO WITH YOUR PERSONAL INFORMATION?   |        |                        |                                |
|---|---|--------|------------------------|--------------------------------|
| Why?  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.  |        |                        |                                |
| What?   | <ul> <li>The types of personal information we collect and share depend on the product or service you have with us.</li> <li>This information can include: <ul> <li>contact details;</li> <li>income;</li> <li>account balances and bank account information;</li> <li>transaction history; and</li> <li>credit card information.</li> </ul> </li> </ul> |        |                        |                                |
| How?  | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information, the reasons Quicken chooses to share, and whether you can limit this sharing.  |        |                        |                                |
| Reasons we can share your personal information  |   |        | Does Quicken<br>share? | Can you limit this<br>sharing? |
| For our everyday business purposes - such as to process your transactions,<br>maintain your account(s), respond to court orders and legal investigations,<br>or report to credit bureaus          |   |        | Yes                    | No                             |
| For our marketing purposes - to offer our products and services to you  |   | Yes    | No                     |                                |
| For joint marketing with other financial companies  |   |        | Yes                    | No                             |
| For our affiliates' everyday business purposes - information about your transactions and experiences  |   |        | No                     | We don't share                 |
| For our affiliates' everyday business purposes - information about your creditworthiness  |   |        | No                     | We don't share                 |
| For nonaffiliates to market to you  |   | No     | We don't share         |                                |
| Questions?  | Email us at privacy@quicke  | n.com. |                        |                                |
| Who we are  |   |        |                        |                                |
| Who is providir   | Who is providing this notice? Quicken Inc.  |        |                        |                                |
| What we do  |   |        |                        |                                |
| How does Quicken protect my personal<br>information?To protect your personal information from unauthorized access and us<br>use security measures that comply with federal law. These measures in |   |        |                        |                                |

|  | computer safeguards and secured files and buildings.   |  |
|--|--|--|
| How does Quicken collect my personal information?                                  | <ul> <li>We collect your personal information, for example, when you:</li> <li>sign up for a Quicken account,</li> <li>provide account information,</li> <li>give us your contact information,</li> <li>apply for and use the financial products we offer.</li> <li>We also collect your personal information from others, such as banks, credit agencies and other third-party data aggregators.</li> </ul> |  |
| Why can't I limit all sharing?   | <ul> <li>Federal law gives you the right to limit only:</li> <li>sharing for affiliates' everyday business purposes - information about your credit worthiness,</li> <li>affiliates from using your information to market to you, and</li> <li>sharing for nonaffiliates to market to you.</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul>          |  |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choices will apply to everyone on your account.   |  |
| Definitions  |  |  |
| Affiliates   | Companies related by common ownership or control. They can be financial and nonfinancial companies.<br>Quicken does not share with our affiliates.   |  |
| Nonaffiliates  | Companies not related by common ownership or control. They can be financial and nonfinancial companies.  |  |
| Joint marketing  | A formal agreement between nonaffiliated financial companies that togethe<br>market financial products or services to you.<br>Our joint marketing partners include categories of companies such as<br>integrated payment solutions providers and check printing companies.   |  |

## Other important information

**Nevada**: If you are consumer with a Nevada mailing address, and you prefer not to receive marketing calls from us, you may be placed on our internal Do Not Call List by contacting us at <u>privacy@quicken.com</u>. You may also contact the Nevada Attorney General's office: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; telephone number: 1-702-486-3132; email BCPINFO@ag.state.nv.us or AgInfo@ag.nv.gov.

**Vermont**: If you are consumer with a Vermont mailing address, we will not share information we collect about you with companies outside of Quicken, unless the law allows. For example, we may share information with your consent, to service your accounts or under joint marketing agreements with other financial institutions with which we have joint marketing agreements. We will not share information about your creditworthiness within our corporate family except with your consent, but we may share information about our transactions or experiences with you within our corporate family without your consent.

**California**: If you are a consumer with a California mailing address, we will not share information we collect about you with companies outside of Quicken, unless the law allows. For example, we may share information with your consent, to service your accounts, or to provide rewards or benefits to which you are entitled. CA residents are provided a <u>CA notice</u> for additional choices.